

HaiLing Li

ASIA COORDINATOR NADCAP

Hailing joined PRI in 2014 and spends her time supporting customers in the Asia region and working with PRI staff all over the world to find the information she needs to do so. She enjoys using her English language skills in her work.

Prior to working at PRI, I had several different jobs, including being a teacher. I learned English in college. In my role at PRI, every day is different because I never know what questions our customers will have. I spend most of my time supporting our customers and contractors. I reply to their emails, take their phone calls, and work hard to resolve their inquiries. As some Chinese technicians are not proficient in English, I also help them to ask their technical questions to our Staff Engineers. I am in regular contact with our technical staff, particularly in Europe because of the slight time zone overlap. I was very pleased to have the opportunity to meet some of them at the Nadcap technical symposium in Shanghai in 2016, 2017 and 2019 respectively.

One of the things I like most about working at PRI is that I have a sense of being needed. Our customers appreciate my help. After I resolve their inquiries, I can feel that they are relieved. Nadcap audits are not easy, and the language difference is an added challenge. Having support from a local staff makes a big difference. Contractors often express their gratitude to me after I help them, for example, with questions about their visas, or contact with the customers.

PRI is an increasingly global company, and it is exciting to be part of a company that is growing, and making a difference. There are many companies in the world, large and small and in some cases, I feel

that their purpose is quite insignificant. But PRI helps to make people safer through the Nadcap® program. It makes me feel good to work for such a company.

In addition, I like the culture at PRI; it's open and friendly, and, perhaps because we are working towards something as important as safety and quality in critical industries, I find that my colleagues have a high sense of responsibility and cooperation.

Thinking of the future, I believe that PRI will continue to support the aerospace industry and further develop our ability to support other critical industries as well. I look forward to doing the best I can to support our customers in Asia, whatever industry they serve.



Based in Beijing, China



Joined PRI in 2014



Bachelors in Art



Enjoys problem solving and helping customers